

	Surgeries and home visits:			When to phone 832045	
	AM – open surgery	PM - appointments	Home visits	Repeat medication, requests for home visits and appointments (reception)	To speak to the doctor
Mon	9-10	4 – 5.30	2 – 3.30 pm	8.30 – 11.30 am	11 am – 1 pm
Tue	9-10 (also blood tests)	4 – 5.30	2 – 3.30 pm	8.30 – 11.30 am	11 am – 1 pm
Wed	9-10	<i>From 1 pm: Emergencies only – phone <u>07781 100 815</u></i>		8.30 – 11.30 am	11 am – 1 pm
Thurs	9-10 (also blood tests)	4 – 5.30	2 – 3.30 pm	8.30 – 11.30 am	11 am – 1 pm
Fri	9-10	4 – 5.30	2 – 3.30 pm	8.30 – 11.30 am	11 am – 1 pm
Sat	9-10	<i>From 1 pm: Emergencies only – phone <u>07781 100 815</u></i>		8.30 – 11.30 am	11 am – 1 pm
Sun	<i>Emergencies only – phone <u>07781 100 815</u></i>				

ALWAYS PHONE 07781 100 815 IN AN EMERGENCY AND IN AN EMERGENCY ONLY.

SARK MEDICAL PRACTICE

Peter Counsell MRCGP
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Tel: 01481 – 832045
Fax: 01481 – 832496
Emergency 07781 100 815

admin@sarksurgery.com
www.sarksurgery.com

Welcome to Sark Medical Practice.

Thank you for reading this leaflet which explains how you can make best use of our services. You can find much more information about the services available at www.sarksurgery.com

On the website you can also find information about insurance (including downloadable claim forms), emergency services, healthy living, maternity care, specialist referrals and the Professor Charles Saint Medical Trust.

- For routine requests and to book a consultation, we would be very grateful if you could telephone at the times given in the table.
- Repeats ordered before 11 am will normally be done the same day if the item is in stock. Medications will normally be ready for collection by 4 pm.
- If possible, please do not make requests for repeat prescriptions to be dispensed during the consultation. This will reduce the risk of making mistakes and shortens waiting times for patients coming after you.
- You can order medications on repeat prescription by e-mail, telephone, fax or by leaving a note in the box on the conservatory table. Please order at least 3 days before your medication runs out (or a week if it is a special order).
- Prescriptions are £4.50 per item per month. Please put your payment in the brown envelope attached to the bag and place it in the money box in the

conservatory when collecting your prescription. Please make cheques payable to The Professor Charles Saint Sark Medical Trust (PCSSMT).

- We charge the rates set by the British Medical Association for insured patients, temporary residents and visitors to the island. People who are insured with Good Health are charged for consultations not involving an investigation at the discounted 'Sark rate'. There is a list of charges available at the surgery.
- We charge the 'Sark rate' if people have to pay for something because of an exclusion and full rate when they choose to have an excess on their policy. We do not charge patients for the taxi which transports samples to the hospital on Tuesdays and Thursdays. If an extra taxi is required on another day, you may be asked to contribute to the cost.
- People who are in low paid jobs (for example temporary hotel staff and carriage drivers) who do not have medical insurance may be charged half price as well at the doctor's discretion.
- Your prompt payment of invoices is appreciated. We reserve the right to charge full price to those who do not pay after being reminded.
- If you think you have been charged the wrong amount or are unable to pay, please let us know as soon as you can and we will do our best to help you.